

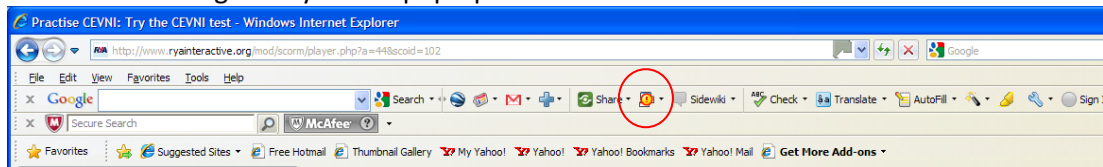
ARE WE COMPATIBLE?

We have done our best to make the CEVNI test compatible across a wide range of computers, operating systems and web browsers. However, it is hard to please all computers all the time!

The time taken for the test questions and images to load on your screen may vary. The time limit for each question makes allowances for slow computers, so don't panic if a question or image does not appear instantly. You should still have time to read the question fully, view the image and submit your answer before you run out of time.

Enabling the test

- To take the test you will need to **enable pop-ups** in your web browser. If you are worried about security, you should be able to specify the website for which you are allowing pop-ups. Please note that some toolbars, such as the Google toolbar, have their own pop-up blockers in addition to the blocker within your web browser. You may therefore need to enable pop-ups in both your browser and the toolbar. As an example, within the Google toolbar, this is done by clicking on the arrow next to the yellow circle with red exclamation mark and selecting 'Always allow pop-ups'. The button is circled in red below:



- You will also need **JavaScript** and **ActiveX** enabled, and a **version 7 Flash player** (or later). These items can be checked and upgraded, if necessary, as you enter the test.

If you use a PC with Windows 95, NT or better, and you have Internet Explorer 7 or 8, Firefox or Safari as your web browser, you should have no problem using the test.

If you use a Mac with Firefox as your web browser, you should have no problem. Unfortunately other browsers on Macs such as Safari and Netscape are not supported by our e-learning package. You can download Firefox free of charge [here](#).

Troubleshooting

If the test doesn't launch automatically:

Click the 'check compatibility' button and follow the on-screen prompts to upgrade features if necessary. Once you have checked compatibility it may be necessary for you to exit and re-enter the test.

Help!

If you are struggling, please email interactive@rya.org.uk giving details of the error messages or problems that you are encountering.